

## Amended Terms & Conditions for Remote Engagement Service Terms of Use, effective 29<sup>th</sup> January 2021

8<sup>th</sup> January 2021

Dear Valued Customer,

We have updated the Remote Engagement Service Terms of Use to provide you with better service and to make it easier for you to connect with us, without the need to be physically present at the branches.

We hereby give notice that the amended Remote Engagement Service Terms of Use will supersede the existing Terms of Use effective from **29<sup>th</sup> January 2021, Friday.**

Updates to the Terms of Use are as follows:

- Scope of products and services have expanded using Live Sign facility and have been amended in **Clause 2.6 and 3.7** to include both Wealth and Retail available products and services
- **Clause 8.2** have been amended to extend the service availability to include both Malaysian residents and non-residents, and shall be subjected to cross border laws and regulations

The revised Remote Engagement Service Terms of Use is available at this [link](#).