

Revision of Paper Statement Fee effective 01 January 2021

Dear Valued Customer,

Please be informed that effective 01 January 2021, paper statement fee will be revised from RM1.00 to RM1.50 per statement. This applies to Banking (except Basic Savings and Basic Current Account-i) and Credit Card-i paper statements.

This is part of our initiative to promote e-Statement as an environmental friendly approach in our banking services. e-Statement is an electronic version of your paper statement, which offers the same comprehensive information as the paper statement, and is free of charge.

Exemptions of the fee will be applied to the following groups:

- Customers aged 60 and above (auto exemption)
- Customers with disabilities (exemption subject to customer's declaration)
- Customers facing difficulties accessing their banking statements online (exemption subject to customer's declaration)

The full list of fees & charges is available [here](#).