

Auto Balance Conversion (“ABC”) Programme

This programme is aimed at helping eligible credit card-i holders to pay off their outstanding credit card-i statement balances in a shorter period at a lower management fee. This will reduce the overall management fee cost to customers.

It is also designed to promote prudent financial management among consumers, i.e. spending within your means and paying your credit card-i debt faster.

HSBC Amanah Auto Balance Conversion (“ABC”) Programme Terms and Conditions

1. HSBC Amanah Malaysia Berhad (Company No. 807705-X) will be referred to as “**HSBC Amanah**”.

Eligibility:

2. Auto Balance Conversion (“**ABC**”) programme is offered to HSBC Amanah cardholders (“**Eligible Cardholder(s)**”) who meet the following eligibility criteria (“**Eligibility Criteria**”):

- i. Malaysian;
- ii. Annual income[^] in bank’s record is less or equal to RM60,000;
- iii. Payment ratio* in the last 12 months is less or equal to 10%;
- iv. Card account must be active;
- v. Account must not be delinquent on the date of conversion; and
- vi. Outstanding statement balances after deduction of payment made must satisfy minimum of RM1,000 for the conversion on the date of conversion.

[^]Eligible Cardholder(s) are encouraged to update HSBC Amanah on any changes to income level from time to time.

*Payment ratio= Total payment made in last 12 months/ Total credit card-i statement balances of last 12 months

Notification of Enrolment and Opt-Out period:

3. Eligible Cardholders will be automatically enrolled for the ABC programme with notice upon meeting the Eligibility Criteria.

4. Eligible Cardholders can choose to withdraw from the ABC programme by responding to the notification within the stipulated time (“**Opt-out**”).

Conversion, Tenure and Management fee:

5. Eligible Cardholders who do not Opt-out are deemed to have accepted the auto-enrolment of ABC programme and the Terms and Conditions herein shall be binding on the Eligible Cardholders. The credit card-i statement balances will be assessed after payment due date.

6. All outstanding credit card-i statement balances will be converted to ABC (“**ABC Amount**”) within 1 week from payment due date at the effective management fee of 13% p.a. which is equivalent to 7.1% p.a. flat management fee for 36 months provided the Eligible Cardholders remain eligible pursuant to the Eligibility Criteria stipulated in clause 2.

7. Eligible Cardholders will receive SMS notification on successful conversion and a letter on the ABC amount together with its applicable management fees, tenure and ABC Monthly Instalment amount.

8. ABC will not commence if any of the following occurs on the conversion date:

- (i) No payment has been made to the card account(s) by the payment due date;
- (ii) Eligible Cardholders opt out from the ABC programme before the conversion date; or
- (iii) Outstanding statement balance (excluding payment made) do not meet the criteria of minimum of RM1,000 for conversion.

Cancellation/Early Settlement:

9. For first-time conversion only, Eligible Cardholders are allowed to cancel within 30 days from the date of conversion ("**Cooling Off Period**") without termination fee.

10. The total unbilled principal ABC Amount shall immediately become due and payable as an outstanding amount in the Eligible Cardholder's HSBC Amanah Credit card-i account in any of the following circumstances:-

i. Eligible Cardholders cancel the first-time conversion after expiry of the Cooling Off Period; or

ii. Eligible Cardholders cancel the subsequent conversion (if any) after the ABC has commenced.

11. Eligible Cardholders may request to early settle the ABC before its maturity by calling HSBC Amanah via the contact number stated at the back of your HSBC Amanah Credit card-i. Upon receipt of the early settlement request, the total unbilled principal ABC Amount shall immediately become due and payable as an outstanding amount in the Eligible Cardholder's HSBC Amanah Credit card-i account.

Re-assessment of ABC:

12. Upon successful conversion, subsequent conversion will be offered at a 12-months interval via an advance notice if eligibility criteria stipulated in Clause 2 are met.

13. Eligible Cardholders can Opt-out from each conversion offer. Upon Opt-out, the outstanding statement balance will not convert at the point in time. HSBC Amanah will inform cardholders of the next balance conversion after 12 months if cardholders meet the Eligibility Criteria.

Obligations upon successful ABC:

14. During ABC tenure, the ABC Amount will be billed by way of monthly instalment ("**ABC Monthly Instalment**").

15. The effective management fee for ABC programme is 13% p.a. which is equivalent to 7.1% p.a. flat management fee and will be charged on the ABC Monthly Instalment amount on a reducing balance basis based on 36 months tenure. The ABC Monthly Instalment payable will be reflected in the credit card-i statement.

16. The ABC Monthly Instalment amount must be paid in full every month which will be reflected in cardholder's statement of account as part of monthly minimum monthly payment. Failure to pay by the payment due date will result in the applicable Actual Monthly Management fee and Late

Payment Fee to be levied on the HSBC Amanah Credit card-i account in accordance with the Cardholder Agreement, which forms part of the Universal Terms & Conditions (“UTC”).

17. Eligible Cardholders are still required to make minimum monthly payment reflected in the recent credit card-i statement should the ABC commence on or after the next statement is out.

18. The total unbilled ABC amount shall immediately become due and payable if:

- (i) ABC is cancelled or early settled;
- (ii) Default in payment of ABC monthly instalments over 90 days; or
- (iii) Credit card-i is cancelled or terminated.

and the applicable Actual Monthly Management fee shall be levied on the said ABC outstanding balance in accordance with the UTC.

Reward Points, Cash Back, Air Miles:

19. ABC Amount and ABC Monthly Instalment will not be eligible for reward points, cash back or air miles under the respective credit card-i programmes.

Other terms and conditions:

20. All other terms and condition appearing in HSBC Amanah’s UTC of which the Cardholder Agreement is part of, and as may stipulated from time to time by HSBC Amanah, shall apply. In the event of inconsistency between these Terms and Conditions and the UTC, these Terms and Conditions shall prevail in so far as they apply to this ABC Programme.

21. HSBC Amanah reserves the right as its absolute discretion to vary, delete or add to any of these Terms and Conditions with 3 days prior notice. These Terms and Conditions, as the same may be amended from time to time, shall prevail over any provisions or representations contained in any other promotional materials advertising this ABC Programme.

22. HSBC Amanah’s decision on all matters relating to ABC Programme is final and binding.